

Your fiber network is in good hands.

An around-the-clock Network Operations Center—at the ready.

NOC Network Operations Center



TEAM MEMBERS

never outsourced, always full-time employees



Trained in disaster preparedness and response



Resources positioned before disaster strikes



UPS & generator protected facilities

2x
year

Weather and disaster simulation testing

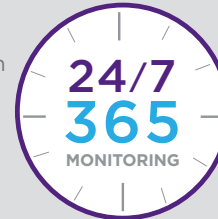


NOT A CALL CENTER

- > Direct access to a technician
- > Support starts immediately

4

geographically diverse support locations



90%

of issues resolved within the NOC without escalation elsewhere

99.999

FIVE NINES
We strive for the highest level of network availability

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